

RetailControl – the scale manager

Everything at a glance: central monitoring and control from interconnected groups to individual devices - scalable, flexible and clearly structured.

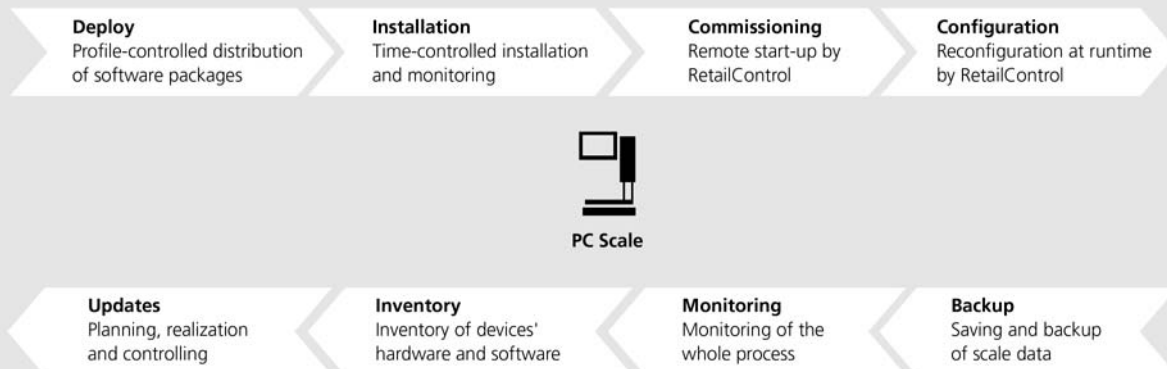


More information
High performance with a wide range of solutions and options.

Structured management and monitoring of scales and weigh price labelers

RetailControl was specifically designed for requirements of the management of scales and weigh price labelers. Building on existing store structures and business processes, scales can be automatically installed, configured, monitored and maintained. Scales and weigh price labelers can thus be efficiently integrated in the back office management. RetailControl provides all necessary parameters for the scales for profile-based management of programs, touch screen designs and configurations - the special feature of the scale manager. The result: reduction of administrative work even of complex installation tasks, reliable overview due to automated feedback about performed activities. Expensive on-site visits are reduced. There are less downtimes and same data is ensured.

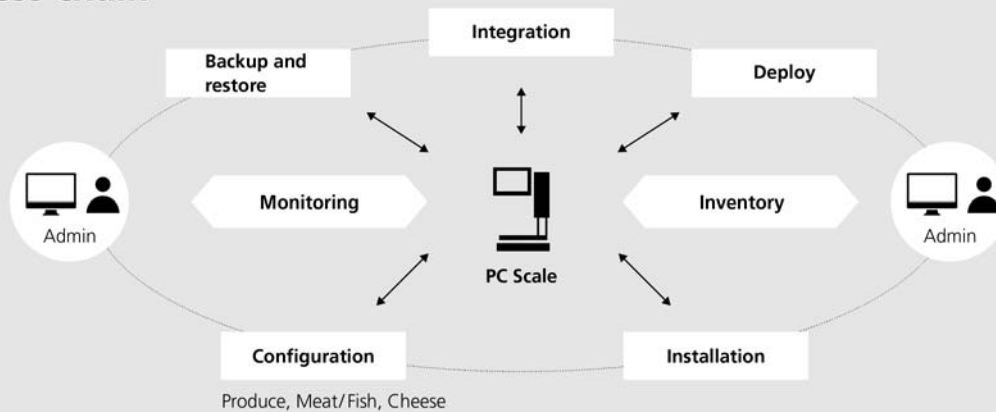
Life cycle management



Impressive unique selling points

- Expansion is possible in two ways: RetailControl can be integrated in existing system monitoring tools and additional device types can be integrated in RetailControl for monitoring. By using a single tool there is less administrative work and software costs are reduced.
- Stand-alone devices remain inefficient. The RetailControl response: If individual devices cannot be connected to the central RetailControl, the same configurations can still be used via the Bizerba Device Server. This reduces development costs as also stand-alone equipment can be integrated in the planning.
- Automated data distribution via wizard and time control along with subsequent installation on the devices results in high success rates.
- By prioritizing, suppressing or adapting error messages administrators can create an individual notification profile based on own requirements. No time loss due to flood of unnecessary information.

Process chain



A provable benefit at point of service

- Reduction of expensive on-site visits due to central administration
- Reduction of downtimes and uniform data on the devices increase customer satisfaction
- Faster implementation of configuration changes and updates saves time
- Effective troubleshooting thanks to easy error search and intelligent support during troubleshooting
- Standardized interface provides investment protection for the use of several device generations
- No double data maintenance since existing structures and processes are reused

New and extended functions

- Central and clear real-time monitoring using intelligent filters
- Hierarchical view of the organizational structure and technical view via communication routes
- Clustering of all monitoring messages according to business processes, e.g. transmission of prices
- Inventory of the Bizerba device information as device passport
- Subscriptions regarding error categories and error classes for certain locations and devices.
- User administration with clearance of functions and authorizations within the organizational structure
- Automatic detection of devices and automatic installation
- Continuous monitoring of installed software package versions as compared to the versions defined in the device profiles
- Verification of device location by recognizing changed device addresses in the network

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